

## How to Verify a Phone Number or Email Address

In order to use several of the security functions in digital banking, your phone number(s) and/or email address(es) may need to be verified in order to have them as options for receiving a security code. The process is very easy and can be completed in a few simple steps!

 Access your Profile from the User settings at the top right of the screen by clicking or tapping on your profile picture or your initials, then click or tap on "Profile".



2. The Personal Details section will appear. Any email addresses or phone numbers that have "Verify" listed beside them must be verified before they can be used as options for any security features, such as two-factor authentication.

Contact Information	
Primary Email @gmail.com	
Secondary Email (optional)	Verify
Home Phone (optional) (901)	
Mobile Phone (optional) (901)	Verify
Work Phone (optional) (901)	Verify
Save Changes Cancel	

3. To start the verification process, click or tap "Verify" beside the email address or phone number you wish to verify.



4. **Email example:** Click or tap verify to the right of the email address. The Verify Email Address screen will appear. A 6-digit validation code will be sent to that email address.

Verify Email A	ddress	5		
To protect the securi below, and then click call us at 901-380-74	ity of your a on the Val 00 for assis	account, plea lidate buttor stance.	ase enter the 6-digit Veri n. If delivery method is n	fication Code ot available, please
Delivery Method Email	~	Email	outh.com	~
Verification Code				
Blovt				
Next				

Enter the 6 digit verification code, then click or tap "Next".

5. The Personal Details section will appear and the email address will be notated as verified.



6. **Mobile Phone Example:** Click or tap verify to the right of the mobile phone number. The Verify Email Address screen will appear. A 6-digit validation code will be sent to that number.

Enter the 6 digit verification code, then click or tap "Next".

Verify Phone N	lumb	er	
To protect the security below, and then click o call us at 901-380-7400	of your on the Va ) for assi	account, please enter the 6-d lidate button. If delivery meth stance.	igit Verification Code nod is not available, please
Delivery Method Text Message	~	Phone Number	~
Verification Code			
Next			
Request New Code	•		



7. The Personal Details section will appear and the mobile phone number will be notated as verified.

Mobile Phone (optional)				
(901)				
Verified				

If you need additional assistance, please contact us at 901-380-7400 and we'll be happy to help.